

## The City of Johnson City, TN to Streamline Payment Processing Systems with Can/Am Technologies' Teller Cashiering Solution

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**Lakewood, CO** — Johnson City, TN citizens and city staff will be benefiting soon from the implementation of Can/Am Technologies' Teller Cashiering / Point-of-Sale Solution. This easy-to-use Cashiering system offers citizens a safe and convenient payment process that will also improve city efficiencies and reduce costs. Four city departments will be leveraging the benefits of the Teller system including the City Clerk's Office, Property Tax, Finance and Utilities and Public Works. They will be utilizing a robust Enterprise Management solution with management reporting, POS receipting, image cash letter (ICL) and check recognition, as well as Revenue Submission and integrations of financials, accounts receivable, property tax and billing. City staff members are currently working with the Can/Am team to implement the system.

The City selected the Teller solution based on several key factors, including its comprehensive functionality, easy configurability, and robust reporting, collection, and easy-to-use management tools.

The City of Johnson City Information Technology Director Lisa Sagona recently commented *"From the demonstration, Teller will be an ideal solution because not only is it an easy-to-use, cloud based POS system with integration capability, but they understand the unique needs of local government. With features like digital check scanners and other options to help reduce/eliminate the risk of data entry errors, our operations should become more accurate and efficient."*

Can/Am V.P. of Sales and Marketing Scott Stickel remarked *"Our team is excited to be working with Johnson City staff on the installation process and look forward to a very positive and productive long-term partnership with the City."*

### About The City of Johnson City, TN

Located in northeast corner Tennessee, Johnson City resides in counties including Washington, Carter, and Sullivan. The Johnson City Metropolitan Statistical Area serves a population of over 250,000. The city has pioneer roots, dating back prior to the formation of the state and has a rich history. Johnson City is an economic hub largely fueled by East Tennessee State University and the medical "Med-Tech" corridor. Johnson City is ranked #35 "Best Small Place for Business and Careers" in the USA, #8 "Best Place for African Americans to Retire" by Black Enterprise magazine and #5 in "The 10 Least-Expensive Cities for Living in the U.S.A." by Kiplinger.

### About Can/Am and the Teller Cashiering Solution

Can/Am Technologies, Inc., has been providing powerful state-of-the-art cashiering solutions to local and state government clients across North America for over 20 years. Can/Am's Teller Cashiering Solution is a full featured browser-based Cashiering/Point of Sale/Online system that delivers robust reporting, collection, and management functionality. Teller's modern integration technology is praised for being intuitive and easy-to-use while also able to be seamlessly assimilated into a multitude of software integrations. Can/Am has also earned a solid reputation for providing a high level of ongoing hands-on client support. Can/Am is SOC2 certified.

To learn more about the Can/Am Teller Cashiering solution, go to [www.GoTeller.com](http://www.GoTeller.com).

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